

STATE WORKERS' COMPENSATION

IMPORTANT CONTACT INFORMATION

TMD

Forms, Submitting Claims

TMD Workers' Compensation Coordinator

Marco.Aguilar@military.texas.gov

512-782-5306

or

Someone on the HR Team

if the coordinator is unavailable

Timesheet Questions

TMD Timekeeper

Hr@military.texas.gov

512-782-5133

TXSG WC Questions

PVT Amanda Byland

512-782-3263

txsgwc@txsg.state.tx.us

MSG Gerald Steward

512-782-6223

txsgwc@txsg.state.tx.us

TXARNG/TXANG WC Questions

Follow your chain then contact

TMD Workers' Compensation Coordinator

Marco.Aguilar@military.texas.gov

ALL State Employees

Notify your direct supervisor then contact

TMD Workers' Compensation Coordinator

Marco.Aguilar@military.texas.gov

Claims Questions/Issues

Claim Decisions

Assigned SORM Adjuster

512-475-1440

Billing Information

SORM

PO Box 13777

Austin, TX 78711-3777

512-475-1440 (Phone)

512-370-9025 (Fax)

Prescriptions

myMatrixx

877-804-4900

CareWorks Network

www.careworks.com

800-580-1314

Medical Bill Dispute Resolution

Texas Department of Insurance (TDI)

Ph: 800-252-7031, Option 3

mdinquiry@tdi.texas.gov