### Texas Military Department Counseling Program

\*This intake packet (informed consent, biopsychosocial, and screener forms) *must* be completed and returned to Counselor 24 hours prior to your scheduled session in order to commence treatment

Overview: The Texas Military Department (TMD) Counseling Program provides short-term clinical services to Texas National and State Guard Service Members (SM). The TMD Counseling Program staff is independently licensed by state licensure boards to provide professional behavioral health services. They establish a professional relationship between themselves and the SM by providing clinical services that may include counseling, assessment, diagnosis, goal setting, crisis management, referral, case management and/or consultation. These services may be offered in an office, public venue or by Telehealth. Telehealth services include video conferencing and telephone calls.

### **Client Rights and Responsibilities:**

- 1. To be treated fairly and with respect
- 2. To withhold or withdraw consent at any time
- 3. To stop therapy services at any time
- 4. To request referral to another counselor
- 5. To review my chart (following agency procedures)
- 6. To attend all scheduled sessions
- 7. To participate in counseling sessions
- 8. To treat the counselor fairly and with respect

Attendance Policies: The TMD Counseling Program strives to exceed the expectations of all our SMs--we are dedicated to providing you with the best care and services possible. We also strive to meet your needs by providing convenient appointment times for in-person, telephone or video sessions. Appointments typically last for a "therapeutic hour" of 50-60 minutes. When we schedule an appointment, that time is reserved specifically for you and attendance, as well as arriving on time, for all scheduled appointments is considered important to the successful course of counseling. If there is a need to cancel or reschedule an appointment, we ask that you give 24 hours' notice. When sufficient notice is not given, it does not give us sufficient time to contact another client who might benefit from the now vacant appointment time. If you encounter consistent scheduling difficulties, please discuss this with your counselor to help identify a solution. If there are two instances of failure to provide sufficient notice or arrival to session is 15 minutes or more late, please be aware that this could result in termination from TMD Counseling Program services.

The Counseling Process, Benefits and Risks: Effective counseling can improve your ability to handle or cope with marital, family, and other interpersonal concerns. Counseling can also enhance your own awareness of personal needs, feelings, goals, and other individual concerns. Some of the benefits of counseling may include, but are not limited to: increased maturity, improved self-esteem, and increased personal happiness. Additional benefits of counseling may be seen when specific problems or symptoms are resolved. In working to achieve these potential benefits, however, counseling will require you to make efforts to change and may at times lead to significant emotional discomfort. Remembering and resolving unpleasant events can arouse intense feelings of fear, anger, depression, frustration, and the like. Seeking to resolve interpersonal or relationship problems between family members, marital partners, and other persons can similarly lead to some discomfort, as well as changes in the relationships that were not originally intended. It is important to realize that sometimes relieving distress means temporarily increasing the distress. It is important to inform your counselor of such experiences so that he or she is aware and can help you to manage the process. Regarding legal or forensic-related requests for treatment, the TMD Counseling program does not provide any type of specialized counseling services. Concerning legal or related proceedings, including those related to divorce or child-custody, the TMD Counseling Program will release information with a court subpoena. Additionally, the TMD Counseling Program does not complete certain documentation or evaluations, such as but not limited to VA claims, military separation, or determination of fitness for duty. Regarding general access to treatment records, a client may request part or all their records to be used at their own discretion.

Termination and Continuation of Care: TMD Counseling services are voluntary and generally intended for short-term treatment, about 6 months or less unless determined clinically necessary to continue care. Services may be utilized more than once. However, if the cumulative treatment time surpasses one year, then referral to an outside provider for continued care may be discussed with your counselor. Both you and your counselor reserve the right to transfer/terminate services at any time. Such reasons may include but are not limited to treatment goals have been achieved, TMD Counseling Program is unable to appropriately meet the client's needs, or client does not adhere to responsibilities outlined in this consent. Upon termination of services, counselor will attempt to facilitate a discharge plan with client, including aftercare recommendations and referrals to external providers if needed. Even after terminating from services, access to the 24/7 Counseling Line at (512)782-5069 remains available to you while you are in the Texas National and State Guard.

Therapeutic Relationship and Contact Outside of the Office: The client-counselor relationship is a purely professional one in which appropriate boundaries are maintained, despite the fact that close emotional bonds may develop over the course of treatment. As such, your counselor cannot be involved in a social relationship with you. Additionally, we will not accept invitations to weddings, birthdays, social media accounts, etc. If we run into each other in the community, we typically will not acknowledge you to maintain confidentiality. Because TMD Counselors' offices are placed within military installations, we may often cross paths with you at work. In those cases, we may acknowledge you by rank or professional job title but will not publicly disclose your participation in counseling services.

Notice of Privacy Practices: The TMD Counseling Program is committed to keeping medical, mental health, and substance use records protected and confidential under state and federal laws, regulations, and ethical mandates (including, but not limited to, 5 U.S.C. 7361, 7362, 7901, and 7904, 44 U.S.C. 3101, Privacy Act of 1974, and NGB Directives and Instructions\*). This notice is being provided to you as a requirement of the Texas Health and Safety Code, Title 7., Subtitle E., Chapter 611. Mental Health Records and two federal laws: the Health Insurance Portability and Accountability Act (HIPAA) 42 U.S.C. §1320d et seq., 45 C.F.R. Parts 160 & 164, and the Confidentiality of Alcohol and Drug Abuse Patient Records, 42 U.S.C. § 290dd-2, 42 CFR Part 2 ("Part 2"). We reserve the right to change the terms of this notice, will post the revised notice and, upon your request, we will give you a copy of the revised notice. The new notice would be effective for any health information that we hold at that time or receive from that time on.

### Your Rights Regarding Your Health Information

- <u>Confidential Communications</u>: You may ask that we communicate with you in a particular way, such as calling you at work rather than at home, to maintain your confidentiality. Electronic communications such as email, text, or Telehealth platforms may not be secure. We cannot guarantee privacy, HIPAA compliance, or protection against interception by unauthorized parties.
- Record Keeping: Client records are required to be kept for a minimum of seven (7) years after the date of termination of services with an adult client or five (5) years after a minority client reaches the age of 18 years, whichever is greater in duration.
- Requesting Records: Client records are maintained by the TMD Counseling Program and not property of individual counselors. In the event of the counselor's death, incapacity or termination from TMD employment, the client's records remain within TMD Counseling. You have the right to review or receive a copy of the information in your record. To request your records, please submit a written request to the TMD Counseling Program's custodian of records at <a href="mailto:ng.tx.ng-sg.mbx.tmd-counseling@army.mil">ng.tx.ng-sg.mbx.tmd-counseling@army.mil</a>. Once you have completed a Release of Information and submitted this written request, the custodian of records has up to 15 calendar days to provide your requested information. Under limited circumstances we may deny access to the record, or to portions of the record (for instance, if disclosing the information would endanger you or someone else); you may submit a written request for a review of that decision.
- Requesting Addendum: You have the right to request that we amend the records by submitting a request in writing that provides your reason for requesting the amendment. We may deny your request to amend a record; you may submit a written request for a review of that decision.
- Requesting Restrictions: You may request, in writing, that we limit our use or disclosure of your health information. We are not required to agree to your request, but if we do agree to it, we will honor your request except when specifically authorized by you, when required by law or in an emergency.

### How We Will Use and Disclose Your Health Information

Disclosure of records shall be prohibited except with the written consent of the SM or as otherwise authorized by law and/or Department of Defense instruction. When the SM gives prior written consent to release information, this release specifically indicates the nature and scope of topics to be released, to whom information is to be released, the purpose of the disclosure, and the date on which the consent terminates. With your signed authorization to disclose information\*\*, we may use and disclose mental health, medical and substance use information about you:

- For treatment to manage or coordinate your services and/or continuity of care with your referring Provider.
- For an emergency contact.
  - \*\*If you choose to authorize use or disclosure, you can later revoke that authorization by notifying us in writing of your decision.

We may use or disclose healthcare information about you *without* your prior authorization for other certain situations per state, federal and Department of Defense requirements. Possible exceptions that mandate release of information are as follows:

- For suspicion of child, vulnerable adult or elder abuse or neglect.
- If a client poses a danger to self or others.

- If there is the possibility of serious risk to mission.
- The disclosure is made to medical personnel in a medical emergency.
- Case consultation with another licensed professional in the department.
- For program audit or evaluation, operations and/or reporting treatment outcomes with minimal PHI.
- If client discloses that sexual exploitation by a mental health services provider has occurred.
- In connection with lawsuits or other legal proceedings in response to a valid court order or subpoena.

Service Member Requirement for Self-Reporting and Provider Mandated Command Notification

SMs may be required or mandated to self-report information to a military health care provider or commander. The SM is responsible for determining their need to self-report. This is independent of the mandated reporting responsibilities of military treatment providers such as the TMD Counseling Program. \*Department of Defense Instruction (DODI) 6490.00 requires that the provider report to command any serious risk of harm to self or others and any clinical determination of serious risk to mission. DODI 6490.00 does not replace state and federal laws and regulations regarding confidentiality but does supersede elements of the laws and regulations. Every effort will be made to review with the SM intention to notify command prior to the notification. Ideally, the notification will be completed in collaboration with the SM. To maintain the greatest amount of confidentiality possible, only the minimum of required information will be released to command. This information, however, may include diagnosis, specific symptoms and legal involvement or other information deemed as clinically necessary to meet the mandate.

### **Telehealth Service Considerations:**

- 1. There can be partial or complete failure of equipment.
- 2. No permanent video or voice recording is kept of the Telehealth Services session.
- 3. Video conferencing can only be initiated by the TMD Counselor.
- 4. Email and text may be considered part of your medical record.
- 5. Telehealth Services may not be as complete as face -to face services.
- 6. TMD Counselors will do their due diligence to ensure privacy of Telehealth sessions. Clients are expected to do their best to ensure they are in a safe and private environment for Telehealth sessions, i.e. not driving during sessions and being in a space with minimal distractions.
- 7. If the TMD Counselor believes the client would be better served by face-to-face services, the client will be referred to a mental health professional who can provide such services in their area.
- 8. Certain situations, including emergencies and crises are inappropriate for Telehealth Services sessions. Please contact 988, 911, or visit the nearest Emergency Room if a crisis arises.
- 9. Instant access to a counselor is not available by email or text services. Telehealth Services and contact via email and/or text are only available during normal business hours, unless other arrangements are specifically made with the TMD Counselor.
- 10. Email and text is not a forum for discussing very serious issues or counseling. Therefore, expect brief responses from us until we can talk during your next session. Texting and email should be reserved for appointment updates or minimal communication.
- 11. The 24/7 TMD Counseling Line, (512)782-5069, does not accept text nor have caller ID. Please leave a voicemail with your name **and** phone number.

### **Electronic Communication:**

contact, please select <i>one</i> of the following options:	Ü	•	Í				•
I consent to all electronic communication (email, text, voicemail) I agree to confidential information including that which falls unde		AA to	be le	eft in m	essages.	Howeve	er, exceptions to
my consent for electronic communication are as follows:  I do not consent to electronic communication.							

It may be necessary for you and your counselor to communicate through telephone, text, or email. Regarding the consent for

### NOTICE TO CLIENTS

Texas Behavioral Health Executive Council investigates and prosecutes professional misconduct committed by marriage and family therapists, professional counselors, psychologists, psychological associates, social workers, and licensed specialists in school psychology.

Although not every complaint against or dispute with a licensee involves professional misconduct, the Executive Council will provide you with information about how to file a complaint.

Please call 1-800-821-3205 for more information.

Texas Behavioral Health Executive Council
George H.W. Bush State Office Building 1801 Congress Ave., Ste. 7.300 Austin, Texas 78701
<a href="https://www.bhec.texas.gov/discipline-and-complaints/index.html">https://www.bhec.texas.gov/discipline-and-complaints/index.html</a> Main Line (512) 305-7700

If you believe that your rights have been violated, please contact the Texas Military Department Counseling Program Manager, the Texas Behavioral Health Executive Council or the Office of Civil Rights. Your services will not be affected in any way if you file a complaint.

To file a complaint with the Office of Civil Rights, call or write: Office of Civil Rights, U.S. Department of Health and Human Services, 200 Independence Ave. SW, Washington, DC 20201 or toll-free phone 1-877- 696-6775.

I, the client, have read, understand, and consent to the above terms for the Texas Military Department Counseling Program.	counseling and agree to initiate clinical treations	atment with
My signature below also indicates that I have read the notice of privace been provided an opportunity to ask questions about the program's prinformation.		
Print Name of Service Member & D.O.B.	Signature of Service Member,	Date Signed
Print Name of Texas Military Department Counselor, Credential(s)		
Signature of Texas Military Department Counselor, Credential(s), Dat	re Signed	

### Texas Military Department Counseling Program

## <u>CLIENT SELF-REPORT BIOPSYCHOSOCIAL</u> Prior to completing this form, please review the Informed Consent for Treatment

### **Demographic Information**

Name:				Do	OB:			
Home#:		Mobile#:		Work#:				
Address: Street Ad	ldress		City	Cou	unty	State		Zipcode
Sex (In Deers):	Female	Male						
What is your pres	ferred metho	d of contact?		Email		Phone	e	
May we leave vo	icemails?	Yes	No	If yes:	Home	1	Work	Mobile
Rank:	Con	nponent:	TXARNG	TXAN	G TXS	G	Family	Member
Brigade/Wing:		Years of Serv	vice:	Duty Stat	tus: M-	Day	AGR	ADOS
If on current Stat	e Active Dut	y orders, pleas	se list missi	on:				
Do you believe y	our current i	ssues are milit	ary service	related?	Yes		No	
Commanding Of	ficer Name &	& Contact #:						
Ethnicity: Blac	ck/African A	merican	White/Cauc	asian l	Hispanic/La	atino	Othe	er
Primary Languag	ge:	English		Spanish		Other	:	
Marital Status (in	DEERS):	Single	Marrie	ed Se	parated	Divor	rced	Widowed
Emergency Conta	act Name:							
Emergency Conta	act#:	Er	nergency C	ontact Addı	ress:			
Employment:	Full-Time	Part-Time	Lookii	ng for Emp	loyment	Not E	Employe	d
Employer:								
Insurance:	Yes	No	If yes,	insurance of	company:			
Mental Health Be	enefits?	Yes	No					
How were you re	ferred to our	program?	ВН	Cha	aplain	C	ommanc	ling Officer
Communit	y Resource	FSS	J9	S	APR	Self		Other
What is your reas	son for seeki	ng counseling	and what a	re vou hopi	ng to achie	ve?		

Revised 08/26/2025 5

### **Client Information and History**

What information about your upbringing do you find relevant and important for us to know (please include any family, socioeconomic, academic, geographical, cultural, and spiritual, or other factors):

Highest Level of Education: Associates Bachelors Masters High School/GED

Some College Trade/Technical School Other

Current Employment or Academic Stressors? Yes No

Financial Status: Stable Financial Stress

Areas of Financial Need (housing, utilities, childcare, transport, credit repay, etc.):

Current Living Situation: live alone live with family/friend(s)/roommate(s)

homeless military housing inconsistent housing other

Name of current spouse/partner:

Length of time with current spouse/partner:

Any previous or current relationship information (stressors, strengths, marital status changes, or other historical context) that you feel is relevant to treatment:

Do you have any children? If yes, provide name(s), age(s), and specify if they reside with you:

Describe your current support system (types or names of supports, if applicable):

Military history (please include any active duty, MOS, deployment, and activation history you feel is relevant for us to know):

Current benefits and/or stressors related to military service?

Current military r	esources utilized:	VA	Peer Supp	ort Group	L	OD in place/pend	ling
Vet Center	TX Substance Abuse	Counselor	MEI	3 Pending	О	ther:	
Current or history	of military-related dis	ciplinary a	action(s)?	Yes	N	o	
If yes, provide de	tails (issues, date, dispo	osition):					
Current/pending of	or history of legal invol	lvement or	charges?	Y	es	No	
Current Psychiatr	ic Treatment?	Yes	No				
If yes, please prov	vide details (diagnosis,	psychotro	pic medica	ations curren	tly pres	scribed/taking):	
	` -		-			_,	
History of outpati	ent mental health treati	ment?	Yes	N	o		
•	vide details (timeframe		is, treatme	nt, was it hel	lpful or	not, etc.):	
7 71 1		, ,	,	,		, ,	
History of inpatie	nt behavioral health ho	spitalizatio	on?	Yes	N		
•	vide details (timeframe	•					
ir yes, prease pro	riae actains (timename	s, aragnosi	is, treatine	iii, was it lies	iprur or	not, etc.).	
Family history of	mental health related c	concerns of	r condition	ne?			
Taining mistory of	mental health related c	Concerns of	Condition	18 :			
TT 11 :		1.1.0					
How would you c	lescribe your physical l	nealth?					
					• /	4 44	
Current medical c	conditions/issues (inclu	de any dia	gnosis and	l whether tre	ated/ma	anaged well):	
Current medication	ons and/or supplements	prescribe	d/taking:				
History of brain in	njury, including TBI?	Ye	es	No			
If yes, provide de	tails:						

Current alcohol and/or substance use?	Yes	No	
History of alcohol and/or substance use?	Yes	No	
If yes, provide details:			
Family history of alcohol and/or substance m	nisuse?	Yes	No
If yes, provide details:			

Any other information that you feel is relevant for your counselor to know at this time:

### **General Anxiety Disorder (GAD-7)**

NAME: DATE:

Over the last 2 weeks, how often have you been bothered by the following problems?	Not at all sure	Several days	Over half the days	Nearly every day
Feeling nervous, anxious, or on edge	□ o	□ 1	□ 2	□ 3
Not being able to stop or control worrying	□ o	□ 1	□ 2	□ 3
Worrying too much about different things	□ 0	□ 1	□ 2	□ 3
Trouble relaxing	□ o	□ 1	□ 2	□ 3
Being so restless that it's hard to sit still	О	□ 1	□ 2	□ 3
Becoming easily annoyed or Irritable	□ o	□ 1	□ 2	□ 3
Feeling afraid as if something awful might happen	□ o	□ 1	□ 2	□ 3
Add the score for each column				
TOTAL SCORE (add your column scores)				
	Not difficult at all	Somewhat difficult	Very difficult	Extremely difficult
If you checked off any problem on this questionnaire so far, how difficult have these problems made it for you to do your work, take care of things at home, or get along with other people?				

**Scoring** Add the results for question number one through seven to get a total score.

If you score 10 or above you might want to consider one or more of the following:

- 1. Discuss your symptoms with your doctor,
- 2. Contact a local mental health care provider or
- 3. Contact my office for further assessment and possible treatment.

Although these questions serve as a useful guide, only an appropriate licensed health professional can make the diagnosis of Generalized Anxiety Disorder.

A score of 10 or higher means significant anxiety is present. Score over 15 are severe.

### **GUIDE FOR INTERPRETING GAD-7 SCORES**

Scale	Severity
0-9	None to mild
10-14	Moderate
15-21	Severe

Name: Date:

# PATIENT HEALTH QUESTIONNAIRE-9 (PHQ-9)

Over the last 2 weeks, by any of the following (Use "✓" to indicate your		Not at all	Several days	More than half the days	Nearly every day
1. Little interest or pleasu	ure in doing things	0	1	2	3
2. Feeling down, depress	sed, or hopeless	0	1	2	3
3. Trouble falling or stayi	ng asleep, or sleeping too much	0	1	2	3
4. Feeling tired or having	little energy	0	1	2	3
5. Poor appetite or overe	eating	0	1	2	3
6. Feeling bad about you have let yourself or yo	rself — or that you are a failure or ur family down	0	1	2	3
7. Trouble concentrating newspaper or watchin	on things, such as reading the g television	0	1	2	3
noticed? Or the oppos	o slowly that other people could have site — being so fidgety or restless oving around a lot more than usual	0	1	2	3
Thoughts that you work yourself in some way	uld be better off dead or of hurting	0	1	2	3
	For office con	DING <u>0</u> +	+	+	
			=	Total Score:	
	problems, how <u>difficult</u> have these gs at home, or get along with other		ade it for	you to do y	our
Not difficult at all	Somewhat difficult	Very Extreme difficult difficul			

SHORT FORM PCL-5

Date:	 _		
Name			

<u>Instructions</u>: Below is a list of problems that people sometimes have in response to a very stressful experience. Keeping the worst event in mind, read each problem carefully and then circle one of the numbers to the right to indicate how much you have been bothered by that problem <u>in the past WEEK</u>.

In the past week, how much were you bothered by:	Not at all	A little bit	Moderately	Quite a bit	Extremely
1. Suddenly feeling or acting as if the stressful experience were actually happening again (as if you were actually back there reliving it)?	0	1	2	3	4
2. Avoiding external reminders of the stressful experience (for example, people, places, conversations, activities, objects, or situations)?	0	1	2	3	4
3. Feeling distant or cut off from other people?	0	1	2	3	4
4. Irritable behavior, angry outbursts, or acting aggressively?	0	1	2	3	4
COLUMN SUM					

TOTAL					

PCL-5 (8/14/2013) Weathers, Litz, Keane, Palmieri, Marx, & Schnurr -- National Center for PTSD Zuromski et al (2019). Developing an optimal short-form of the PTSD Checklist for DSM-5 (PCL-5). Depress Anxiety, 36, 790-800.

Threshold 6+

## **Perceived Stress Scale (PSS-10)**

### Instructions:

The questions in this scale ask you about your feelings and thoughts during the last month. In each case, you will be asked to indicate how often you felt or thought a certain way.

In the last month, how often have you...

		Never	Almost Never	Sometimes	Fairly Often	Very Often
1	been upset because of something that happened unexpectedly?	0	1	2	3	4
2	felt that you were unable to control the important things in your life?	0	1	2	3	4
3	felt nervous and "stressed"?	0	1	2	3	4
4	felt confident about your ability to handle your personal problems?	4	3	2	1	0
5	felt that things were going your way?	4	3	2	1	0
6	found that you could not cope with all the things that you had to do?	0	1	2	3	4
7	been able to control irritations in your life?	4	3	2	1	0
8	felt that you were on top of things?	4	3	2	1	0
9	been angered because of things that were outside of your control?	0	1	2	3	4
10	felt difficulties were piling up so high that you could not overcome them?	0	1	2	3	4

### **TOTAL:**

### Developer Reference:

Cohen, S., & Williamson, G. (1988). Perceived stress in a probability sample of the United States. In S. Spacapan & S. Oskamp (Eds.), The social psychology of health: Claremont Symposium on applied social psychology. Newbury Park, CA: Sage.