

Army Credentialing Assistance Program

Application Checklist (As of: 15MAR20)

| Contact your State ESO/ESS to schedule a Credentialing Assistance counseling session: https://www.goarmyed.com/public/public_goarmyed-education_centers.aspx -OR-www.nationalguard.com/select-your-state |
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| Research Army COOL at: https://www.cool.osd.mil/army for Credential requirements/eligibility and to select your credential/licensure of choice. |
| Identify your school/training facility/credentialing agency. You may select the training provider of your choice. Contact training provider for course/exam details and prerequisites. Obtain itemized invoice and detailed class/exam schedule with locations. |
| Establish your GoArmyEd account at: www.goarmyed.com To find out if your account is already active, log-in to GoArmyEd and click "My Education Record". If your account status says: Active: TA eligible, move to the next step. New Users: Click "Request TA Access" OR For reactivations: Click "Change Degree/School" 1. Establish your degree plan by selecting "Credentialing Pathway" 2. Establish your school by selecting "Credential School" |
| Open a GoArmyEd Helpdesk case and select "Credentialing Request" as case type. Download and save the Credential Request (CR) and Statement of Understanding (SOU). You may close the browser if you are not able to upload the CR and SOU immediately. |
| Complete the Credential Request for each training course and exam. The CR has 3 tabs - Credential (select your credential) -Admin (all yellow shaded blocks must be completed) ***Start date must be 45 days from submission.*** -Cost (Exam Costs that are separate from the training, materials, books must be submitted on two separate CA requests) |
| Using your CAC, sign your Statement of Understanding. |
| Open a GoArmyEd helpdesk again and upload the CR and SOU. Select "add a note" to attach the <u>digitally signed</u> SOU. You can add any supporting documentation such as an invoice, prerequisite info, etc., by selecting "add note". |
| Monitor the status of your request via the helpdesk case. You will also receive email updates to your default email address you provided GoArmyEd. (Military or Civilian) |

GoArmyEd Helpdesk: (800) 817-9990

M-F 0600-1800 CST

State ESO/ESS Information: Mary Lantz, Education Services Specialist

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