

**JRMS Update:**

Upcoming Training: 10-11 1330 JUN 24

**JRMS Pilot Account Access:**

Currently, the JRMS Implementation team is only tracking that 60% of OLS Admins have confirmed their JRMS user access. All OLS JRMS Admins should ensure they have completed all requirements for access to JRMS in preparation to start the pilot. It is recommended that if a user has not logged in to JRMS within the last 60 days they should log in as soon as possible to ensure their password has not expired. Users can perform self-service password resets. The JRMS Helpdesk is on standby to support any training, registration, or password issues. Users should notify the JRMS Helpdesk when they have completed all requirements and or if they need further support with the requirements.

**JRMS Access Requirements:**

1. Attend one full, two-day training event
2. Login to TMD Outlook account (request your credentials if needed)
3. Execute MFA link in TMD Outlook inbox (time sensitive, will be sent when user confirms TMD Outlook access)
4. Login to jrms.tmd.texas.gov to see if you access the JRMS application
5. Notify the JRMS Help Desk to let them know if your log in was successful or unsuccessful.

See F04\_O23-3509

The JRMS Helpdesk is available 7 days per week during regular business hours to provide JRMS and ViQue support.

Email: JRMSHelp@tmd.texas.gov

Phone: 512-782-1232

Hours: Mon-Fri 0830-1700hrs CST; Sat-Sun 1000-1400 CST