

TF EAGLE









30 NOV 2023

Who: All TMD personnel

What: The current Help Desk ticketing system (ITSM/Remedy) is being replaced by AESMP (ServiceNow)

When: Beginning December 8, 2023

Where: NGB wide (All 54 states and territories)
Why: To align all of Army under NETCOMs ticketing
systems, AESMP (Army Enterprise Service Desk)

Effect: Beginning on Friday the 8th of December, legacy ITSM (Remedy) will no longer accept new tickets and will direct all users to the new AESMP (ServiceNow) portal. AESMP will be the new program of record for customer issues going forward per NETCOM OPORD 230328-10G3.

The TMD Service Desk will continue to work any existing unresolved tickets in ITSM in the order they were received. Our IT team will ensure that all ongoing issues and concerns are addressed promptly until their resolution. The link to ServiceNow will be located

at: <a href="https://portal.tx.ng.mil/J6/SitePages/service\_desk.">https://portal.tx.ng.mil/J6/SitePages/service\_desk.</a>
aspx

For questions or concerns regarding this transition, please contact our IT department at 512 782-5678. or email us at ng.tx.txarng.mbx.service-desk@army.mil. We are committed to making this transition as seamless as possible and will be happy to address

any questions or concerns you may have.

#### **Behavioral Health Program Flyer**

Attached is the TMD BH Program Flyer. Feel free to share it with others and post in public spaces.

Click here for the Office of the State Surgeon
Behavioral Health Program Flyer





















The Camp Charlie "Home for the Holidays" experience got under way this week, and the Soldiers got an early glimpse of the sights, sounds, and festivities that will be happing this holiday season. A surprise visit from The Grinch started it off, as he had to hand out the stolen Grammys Cookie Convoy cookies that were sent here for Santa's visit. TF-Force Eagle's Force Pro team was able to apprehend him and recover the cookies in time for Santa and the USO's visit. The USO's holiday gift bags and crafts rounded out an exciting day and this was all before Thanksgiving!

Thanksgiving Day soldiers were treated to a traditional holiday meal served by the TF-Eagle Command Team. There was plenty of Turkey, Ham and all the deserts and sides to go around—thank you Storm Services for all the great food.

Camp Charlie held their 2nd annual tree lighting on Monday evening, with an evening of singing and a holiday presentation from a local Eagle Pass children's dance group. TF-Eagle's Commander, LTC Gilmore highlighted the evening by turning on the lights for Camp Charlies 2023 Christmas tree. Not to be overshadowed by the events of the evening, The Grinch and Santa stopped in for some pictures and to wish everyone a "Merry Christmas and Happy Holidays to everyone."





## 7 day forecast in your area

PAY DATES FY23							
TASK FORCE	Period	Days	Date Paid		Period	Days	Date Paid
TF CENTER	29 Sep – 29 Oct	31	6-7 Nov		30 Oct – 28 Nov	30	6-7 Dec
TF EAGLE	30 Sep – 30 Oct	31			31 Oct – 29 Nov	30	
TXSG	01 Oct – 31 Oct	31			01 Nov – 30 Nov	30	



## ALONIE STAIR PUILSIE

TF INFO









30 NOV 2023

### CHAPLAIN'S CORNER

# NIE WS

You Are What You Eat

You have likely heard the saying, "It is not what you're eating; it's what is eating you." Long before science proved that negative emotions such as envy would devastate your health, Solomon summed this truth up in his proverb.

True contentment is a source of inner peace that nurtures us, while envy corrodes and destroys the well-being of our soul and physical health. Envy is that discontent emotion you feel when you focus on the possessions or qualities of others. If this stressful, negative emotion is stored in your body, it will always override even the healthiest diet. Envy can produce stress, disrupt sleep, distort thinking, and upset digestion. By contrast, the inward peace that comes from accepting what God has given may actually improve your physical condition.

In this era of social media, envy has found fertile ground with the various platforms that showcase carefully curated highlight reels of people's lives. This constant exposure to seemingly perfect lifestyles can fuel your feelings of envy and breed discontentment.

If you measure your worth and identity on possessions or qualities of others, envy will soon fester as your focus shifts from God's blessing to what others possess. If you leave these thoughts and emotions unchecked, envy, like a cancer, will soon compromise your physical and mental health.

To stay content in a world of comparison and greed, be vigilant about the influences that trigger envy in your life. This can vary depending on your circumstances. The antidote for envy is to start by thanking God for what He has given you. Then, strive to support others in their unique journey and have a heart of genuine happiness for those who may enjoy things you don't have. By doing so, the blinders will be lifted for you to enjoy the unique gifts God has given you and the specific purpose He has designed

1 person confirmed dead after US Osprey crash, Japan's coast guard says | stripes.com

US troops in Lithuania test Baltic defenses on NATO's most vulnerable flank | stripes.com

50 years later, memories of biggest blowout Army-Navy game remain | armytimes.com

Remains of WWII heavy bomber gunner identified decades after his death | armytimes.com

New military simulations for shooting, trench war, drones unveiled | armytimes.com

### Army Times STARS STRIPES.

### Upcoming Releases













Turok 3: Shadow of Oblivion Remastered Platform:

Playstation 4|5, Xbox Series X/S, Xbox One, Switch & PC

Genre: Action Release Date: November 30, 2023 RETURNTOMORIX

Batman:
Arkham Trilogy
Platform: Switch
Genre: Action
Release Date:
December 01,
2023



The Anacrusis
Platform: Xbox

Series X/S, Xbox One & PC

Genre: Shooter Release date:

December 05, 2023



The Lord of the Rings: Return to Moria

Platform: PlayStation 5,& PC Genre: Action

Release Date: December 05, 2023

#### **GAMEINFORMER**

2023 release dates



Skater XL
Platform:
Switch
Genre: Sports

Action Release Date:

December 5, 2023

The Internal Communications Team needs your feedback. Please let us know what you would like to see. We can be reached at: <a href="mailto:ng.tx.txarng.list.ols-info@army.mil">ng.tx.txarng.list.ols-info@army.mil</a> - Thank you, - ICT Representatives